

68 Station Road
Cropston
LE77HD

26th November 2009

Wm Freers
360 Melton Road
Leicester
LE47SL

For the attention of Stuart Whitehead

Good day Mr Whitehead,

I write as Warden at the Hind Sisters Homes, Cropston in connection with the recent work carried out at several of the homes.

All who came into contact with your Engineers had nothing but praise for them but I would like to draw your attention to your two Engineers, Craig Ford and Steven Lewis, and to compliment them both on their absolute professionalism and integrity in the execution of their work at No 78, especially in the areas respect for the clients home and contents thereof, cleanliness, tidiness, and efficiency when working, and lastly but not least, their caring consideration for the very poorly lady whose radiators had to be fixed

I would very much appreciate you passing on my comments to these two Engineers

With warm regards

Joan Chambers
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