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Loughborough University

16th August 2010

Testimonial for William Freer Ltd

Dear Sir/Madam,

In March 2010 I awarded a contract to William Freer for the sole supply of maintenance and service of all refrigerated equipment on the Loughborough University campus. Since the contract start date we have felt pleased with the service from the supplier and we look forward to working with them as a supplier for the next three years.

This contract includes two preventative maintenance service visits a year and all fault call outs, we have found that the lead time for all breakdowns has been good along with first time fix rate.

The staff are very accommodating and are obviously well trained in current refrigeration maintenance legislation which has lead to good working practices on site.

Please contact me should you require any additional information egarding this reference.

Yours Faithfully.

Lucy Graham

Purchasing,

Imago Services,Loughborough University

imago services