



Catering and Facilities
Medway Building
Eastcroft Depot
London Road
Nottingham
NG2 3AH

Catering Tel: 0115 915 2294
Facilities Tel: 0115 915 2234
Fax: 0115 915 2024
www.nottinghamcity.gov.uk

To whom it may concern

Reference: Testimonial for William Freer Limited.

Date: 12th August 2010

Dear Sir or Madam,

I have now had an association with William Freer Limited for over 10 years in various capacities of gas and electrical maintenance for over 100 sites.

I have always found William Freer a good company to work with. They manage their staff in a very competent and professional manner ensuring that, in this time of ever changing legislation in the gas industry, their staff are fully qualified and understand the changes and the implications of them.

One of the key advantages of working with William Freer is their unsurpassed level of technical expertise applied during the contract with Nottingham City Council Catering and Facilities.

They have always ensured that they understood the needs of our business and have always been competitive in their tendering process. William Freer have provided unprecedented customer service. This continued success relies highly on the levels of communication established with both the on site and contract management staff. Enquires are dealt with effectively and in a timely manner. Callouts are attended to within the contracted times and repairs implemented without delay.

Should you require any further information in connection with this testimonial please do not hesitate to give me a ring

Yours faithfully

Julie Mehew
Training and Development office – Team leader

